

SEND NEWS SPLASH

ISSUE FORTY NINE
9TH OCTOBER 2020

THE SECOND SEND ANNUAL SURVEY IS NOW LIVE!

The purpose of this survey is to ensure we have a way of exploring the views and experiences of children, young people, families and professionals in the local area who use, access and/or deliver services who support children and young people with SEND.

The survey is designed by and for young people, parents/carers and professionals and only takes 5 minutes to complete.

Your feedback will help us to understand, over the last 12 months, what has been working well for you and what could work better.

Please fill out this survey by clicking on [the link here](#).

SEND SERVICE CONTACT DETAILS

The SEND Service aim to provide you with excellent customer service and we're committed to getting back to you within 48-72 hours. To speak to a member of staff, please call 07824 868353 or 07971 715864 (telephone lines are open Monday to Thursday 8-5 and 8-4.30 Friday) or email SENAT@swindon.gov.uk.

STILL TIME TO BOOK ON A SESSION

Thank you to those who have already been a part of the Local Offer Online Roadshow. Next Monday, 12th October, will be the final week of the event and there is still time to sign up to attend an exciting range of interactive sessions, focus groups, workshops, presentations and webinars. Giving you an opportunity to provide feedback, work with us and learn about the services on offer, which support children and young people with special educational needs.

[To see a list of all sessions and to book please click HERE.](#) 

Please note: When you join a session, the level of participation that you bring to that session is entirely up to you. Even if you don't want to participate and you would like to just listen, you can turn your camera and microphone off. However, if you would like to participate please adhere to usual session rules by raising your hand when you have a question or write a question in the chat box and the presenter or facilitator will get to you as soon as possible.

DUE TO HIGH DEMAND, AN ADDITIONAL SESSION HAS BEEN ADDED TO THE ROADSHOW ON TUESDAY 20TH OCTOBER AT 10-11 AM

Neurodevelopmental Pathway (NDC) progress update

Description: this session will cover an overview of the NDC Pathway, current waiting times update and progress made since the launch in October 2019.

Intended audience: parents, carers and professionals.

Speakers: Teresa Carter, Community Paediatrician and Designated Medical Officer (GWH) and Amy Smith, Children and Young People's Programme Manager.

To book in click on [the Eventbrite link here](#).

MORE SESSIONS OF INTEREST

TUESDAY 13TH OCTOBER 16-17:00 AND THURSDAY 15TH OCTOBER 10-11:00:

Written Statement of Action, Priority 2: SEND governance [focus group]

Description: You are invited to meet with us and hear of the work over the last 12 months and tell us your experiences in relation to how governance has had an impact on improvement across the system.

Intended audience: parents, carers and professionals.

[To book in click on the Eventbrite link here.](#)

TUESDAY 13TH OCTOBER 13-14:00:

Written Statement of Action, Priority 8: Local Offer [focus group]

Description: how can you influence the services provided to children and young people with SEND?

Intended audience: parents, carers and professionals.

[To book in click on the Eventbrite link here.](#)